

APPENDIX II - SELECTED BIBLIOGRAPHY: ALTERNATIVE DISPUTE  
RESOLUTION (INCLUDING WEBSITES)

Federal ADR Steering Committee  
Confidentiality in Federal ADR Programs,  
<http://www.financenet.gov/financenet/fed/iadrwg/conpubrt.htm>

Federal ADR Steering Committee  
Evaluation of Federal ADR Programs  
<http://www.financenet.gov/financenet/fed/iadrwg/conpubrt.htm>

Federal Aviation Administration  
Office of Dispute Resolution for Acquisition  
<http://www.faa.gov/agc/>

Federal Dispute Resolution Conference  
(Participating Agencies: DoD, EEOC, FMCS, GAO, HHS, MSPB, NASA,  
NAVY, OPM, OSC, USDA, USPS, VA)  
<http://www.fdr-conference.org/>

Federal Energy Regulatory Commission, ADR Page  
<http://www.ferc.fed.us/ogc/adr/adr.htm>

Federal Executive Board, Atlanta  
Alternative Dispute Resolution Shared Neutrals  
<http://r4.gsa.gov/febatlhralternativedisputes.htm>

Federal Executive Board, Denver  
ADR, Shared Neutrals Information Page  
<http://www.dfeb.mms.gov/mediation.htm>

Federal Executive Board, Pittsburgh  
Alternative Dispute Resolution Consortium  
<http://www.pittsburgh.feb.gov/pitadr.htm>

Federal Executive Board, Seattle  
Alternative Dispute Resolution Committee  
<http://www.northwest.gsa.gov/sfeb/sfebadr.htm>

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Federal Judicial Center

ADR and Settlement Programs in the Federal District Courts: A  
Sourcebook for Judges and Lawyers (1996)

<http://www.fjc.gov/ALTDISRES/adrsource/adrblurb.html>

Federal Labor Relations Authority  
Collaboration and ADR Program

<http://www.flra.gov/24.html>

Federal Labor Relations Authority, Office of General Counsel  
Alternative Dispute Resolution

[http://www.flra.gov/gc/adr/adr\\_faq.html](http://www.flra.gov/gc/adr/adr_faq.html)

Federal Mediation and Conciliation Service

<http://www.fmcs.gov>

Federal Service Impasses Panel (FLRA)

A Guide to Dispute Resolution Procedures Used by the Federal  
Service Impasses Panel

[http://www.flra.gov/fsip/fsip\\_drp.html](http://www.flra.gov/fsip/fsip_drp.html)

Federal Trade Commission  
Resolving Consumer Disputes

<http://www.ftc.gov/bcp/online/pubs/general/dispute.htm>

Federal Trade Commission

ADR for Online Consumer Transactions (comments)

<http://www.ftc.gov/bcp/altdisresolution/comments/index.htm>

Finding and Hiring Quality Neutrals: What Every Government  
Official Needs to Know (1996) Pou and Honeyman.

<http://www.convenor.com/madison/fh.htm>

General Services Administration, Arbitration and Mediation  
Resources

<http://fedlaw.gsa.gov/legal89.htm>

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General Services Administration Board of Contract Appeals  
Rules for Alternative Dispute Resolution

<http://www.gsbca.gsa.gov/ADRules.htm>

For the GSBCA, see also: Private Website maintained by GSBCA  
Judge Allan H. Goodman

<http://users.erols.com/arbmed/gsbca.htm>

Government Information Locator Service (GILS)

For Federal Register and Presidential Documents on ADR,

[http://www.access.gpo.gov/su\\_docs/gils/gils.html](http://www.access.gpo.gov/su_docs/gils/gils.html)

Graduate School USDA

Conflict Management Certificate Program

<http://www.grad.usda.gov/>

Institute for Environmental Conflict Resolution

<http://www.ecr.gov/>

ECR's Roster of Environmental Neutrals

<http://www.ecr.gov/roster.htm>

Interagency ADR Working Groups

<http://www.financenet.gov/iadrwg.htm>

Interagency ADR Working Group, Contract and Procurement Section,  
Electronic Guide to Federal Procurement ADR

<http://www.adr.af.mil/iadrwg/>

Interagency Shared Neutrals Program (Washington, DC Metro area)  
(administered by HHS-DAB)

<http://www.os.dhhs.gov/progorg/dab/>

Internal Revenue Service, Dept. of the Treasury  
Appeals and Alternative Dispute Resolution

[http://www.irs.ustreas.gov/ind\\_info/appeals/appeals-201.html](http://www.irs.ustreas.gov/ind_info/appeals/appeals-201.html)

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Internal Revenue Service, Dept. of the Treasury  
Fast Track Mediation

[http://www.irs.ustreas.gov/ind\\_info/appeals/appeals-202.html](http://www.irs.ustreas.gov/ind_info/appeals/appeals-202.html)

International Trade Administration, Department of Commerce  
Primer on International Alternative Dispute Resolution

<http://www.ita.doc.gov/legal/adr.html>

National Institutes of Health, Center for Alternative Dispute  
Resolution

<http://www.nih.gov/od/ors/od/cadr.htm>

National Institutes of Health, Center for Cooperative Resolution

<http://www4.od.nih.gov/ccr/>

National Institutes of Health, Peer Resolution Panels

<http://www4.od.nih.gov/ccr/menu.html>

National Oceanic and Atmospheric Administration (NOAA)  
Department of Commerce  
Alternative Dispute Resolution Website

<http://www.adr.noaa.gov/>

National Oceanic and Atmospheric Administration (NOAA)  
Western Administrative Support Center, Human Resources Services,  
Department of Commerce

<http://www.wasc.noaa.gov/wasc/HRD/adr.htm>

Office of Personnel Management, ADR Resource Guide

<http://www.opm.gov/er/adrguide/adrhome.html-ssi>

Office of Personnel Management  
Federal Executive Institute and Management Development Centers,  
Course on Alternative Dispute Resolution

<http://www.leadership.opm.gov/fs33.html>

Office of Special Counsel Mediation Program

<http://www.osc.gov/adr.htm>